

<b>Role</b>	<b>Co-production Team member</b>
<b>Location</b>	<b>Meetings at various locations across DGS and Medway, in-person, and online</b>
<b>Lead</b>	<b>Supported by Amy Oliver (Service Development manager and Co-production Lead)</b>
<b>Hours</b>	<b>Flexible and commitment to attend Co-production meetings</b>
<b>Purpose</b>	<b>To support North Kent Mind in achieving Co-production</b>

### North Kent Mind's Co-production Statement

In North Kent Mind we are committed to continually improving our services through quality, review and feedback. North Kent Mind strongly believes that people with lived experience of mental health problems should play a vital role in influencing the way our Mental Health Services are planned and delivered.

Our Co-production Team's aim is to develop, innovate and challenge all aspects of North Kent Mind's service provisions, as well as support in the design of new services, alongside influencing change in the wider organisation.

The Co-production Team meets regularly, engages in open conversations, records its decisions and dialogue, and steers decisions and change.

Anyone connected with North Kent Mind who has lived experience of mental health problems can become part of our Co-production Team and through our shared, lived experience, we can bring a wealth of knowledge, strength and understanding.

Service Users, Trustees, Volunteers, and Employees who access or facilitate North Kent Mind's services, are invited to join our Co-production Team and, together, our aim is to deliver a sustainable, empowered, dynamic, and equitable partnership.

### Duties and responsibilities

Attend Co-production team meetings once every three months.

To participate actively and engage in Co-production activities that suit your skill set and experience

To promote and support Co-production team activities and values within your areas.

To support the Co-production team to evolve and develop

To gather opinions, views and opportunities from people within your peer group and wider networks to feed into the co-production team

To identify opportunities to seek and gather the views and opinions of a wide variety of groups to feedback into the Co-production team

As the role evolves, you will be welcomed in having an input in continually improving our services.

At times you may be invited to join an interview panel to support us in the recruitment of new staff members.

### Competencies

Able to demonstrate compatibility with North Kent Mind's aims, objectives and values, particularly around Co-production

Have accessed, worked or volunteered for North Kent Mind

An understanding of Safeguarding or a willingness to learn.

Can communicate clearly and sensitively with a range of people, with a strong understanding of the importance to listen

Ability to respect confidentiality

Ability to complete tasks independently, with guidance and support

Ability to work as a part of a team

A flexible and open-minded approach

Promote the equality, diversity and rights of others by ensuring people are respected and valued as individuals,, that people are treated with dignity and that no discriminatory behaviour takes place.

Punctual and reliable, giving as much notice as possible if you are unable to attend team meetings

Non-judgmental

### Our vision

We won't give up until everyone experiencing a mental health problem gets both support and respect. We work in partnership with people on their journey to recovery.

### Our mission

We provide quality mental health services which empower people, supporting their recovery and building their resilience, while advocating and promoting good practices locally.

### Our goals

- **Staying well:** We support people likely to develop mental health problems, to stay well.
- **Empowering choice:** We empower people who experience a mental health problem to make informed choices about how they live and recover
- **Improving services and support:** We ensure people get the right services and support at the right time to help their recovery and enable them to live with their mental health problem
- **Enabling social participation:** We open the doors to people with experience of mental health problems participating fully in society
- **Removing inequality of opportunity:** We work to gain equality of treatment for people who experience both mental health and other forms of discrimination
- **Organisational excellence:** We make the most of our assets by building a culture of excellence.

### To meet these goals we:

- Provide **direct services** including **supported housing**, a wide range of **wellbeing services** (in groups or individually), low-cost **counselling**, **employment support** and **children and young person's support**.
- **Campaign** in response to local and national concerns
- Provide **mental health education** through training
- **Develop** our work in response to changing needs

### Our values

- **Open:** We reach out to anyone who needs us
- **Together:** We're stronger in partnerships
- **Responsive:** We listen, we act
- **Independent:** We speak out fearlessly
- **Unstoppable:** We never give up.