

**Recovery and Community Inclusion Support Worker Personal Specification**

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| **Criteria** | **Essential** | **Desirable** |
| An understanding of the issues affecting people with mental health problems | ✓ |  |
| An awareness and understanding of how people can move forward with their lives | ✓ |  |
| A non-judgemental attitude to mental health service users | ✓ |  |
| An empowering and positive attitude to mental health service users | ✓ |  |
| An understanding of the social inclusion agenda | ✓ |  |
| An awareness and understanding of the six ways to well being | ✓ |  |
| An awareness and understanding of Making Every Contact Count |  | ✓ |
| Am understanding of SWEMWBS and ONS |  | ✓ |
| Ability to work with service users on a diverse range of subjects | ✓ |  |
| Experience of facilitating monitoring systems efficiently.  | ✓ |  |
| Experience of delivering support services digitally |  | ✓ |
| Experience of inputting of monitoring data |  | ✓ |
| Ability to work within a team | ✓ |  |
| Experience of supporting volunteers |  | ✓ |
| Good written skills | ✓ |  |
| Excellent communication skills | ✓ |  |
| Good listening skills | ✓ |  |
| An understanding of the need for strong professional boundaries | ✓ |  |
| Pro active and flexible approach to problem solving | ✓ |  |
| Experience of working with, and ability to facilitate psychoeducational groups | ✓ |  |
| Good organisation skills | ✓ |  |
| Comprehensive computer skills | ✓ |  |
| Able to work on alone and on own initiative | ✓ |  |
| Car driver/owner |  | ✓ |
| Ability to work Saturdays and flexible hours | ✓ |  |

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