

**Apprentice Support Worker (Housing)**

**PERSON SPECIFICATION**

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| **Criteria** | **Essential** | **Desirable** |
| A willingness and motivation to learn about supporting people with Mental Health problems to recover and live independently. | ✓ |  |
| An ability to learn how people in supported housing can move forward with their lives  | ✓ |  |
| A non-judgemental attitude to mental health service users | ✓ |  |
| Have a basic knowledge of Housing management  |  | ✓ |
| An empowering and positive attitude to mental health service users | ✓ |  |
| An understanding of social inclusion in mental health |  | ✓ |
| An awareness and understanding of the six ways to well being |  | ✓ |
| Ability to work with tenants on a diverse range of subjects |  | ✓ |
| Ability to work within a team | ✓ |  |
| Experience of supporting volunteers |  | ✓ |
| Good written skills | ✓ |  |
| Excellent communication skills | ✓ |  |
| Good listening skills | ✓ |  |
| An understanding of maintaining professional boundaries |  | ✓ |
| Pro active and flexible approach to problem solving | ✓ |  |
| Experience of working with groups |  | ✓ |
| Good organisation skills |  | ✓ |
| Good computer skills | ✓ |  |
| Able to work on own initiative |  | ✓ |
| Car driver/owner |  | ✓ |
| Ability to work flexible hours | ✓ |  |